FIG. 1

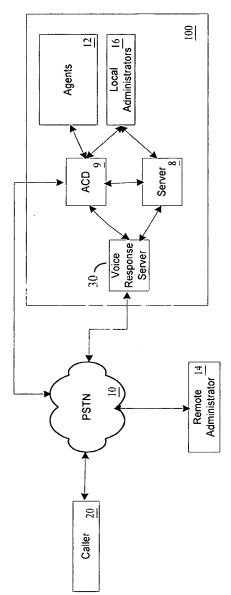
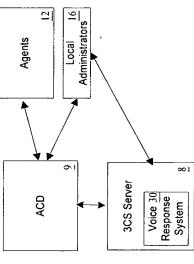
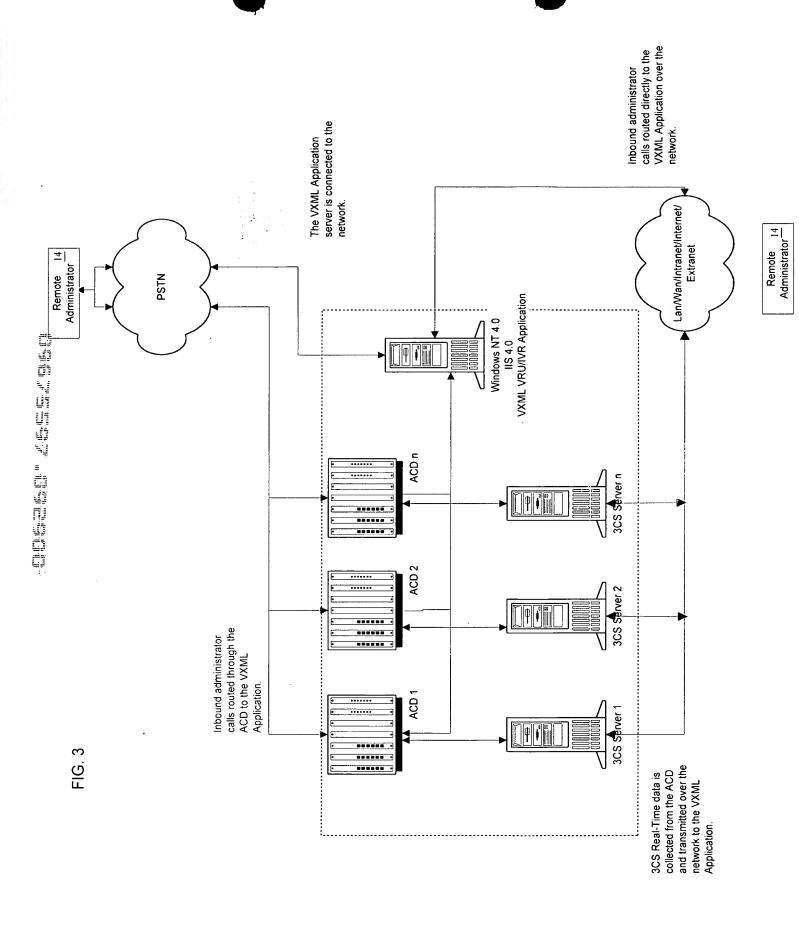




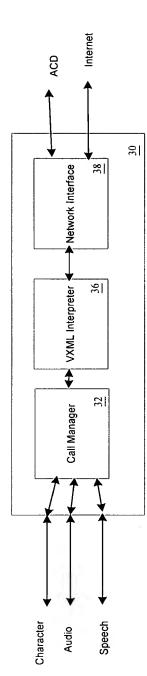
FIG. 2





E E

Voice Response Server



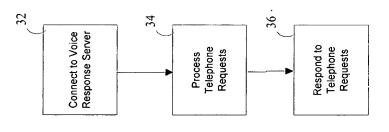


FIG. 5